



ANDSOOHA ANNUAL GENERAL MEETING
Report from OCCHA
Summary of Activities
July 2011 – September 2012

OCCHA's Mission Statement

The Ontario Council on Community Health Accreditation promotes accountability and excellence in public health programs and services.

OCCHA's Mandate

- ✓ To establish, review and revise accreditation standards related to governance, administration, program planning, implementation, monitoring and evaluation.
- ✓ To enhance knowledge through consultation and shared experience.
- ✓ To measure agency performance against peer set standards, provide comprehensive reports and confer accreditation awards.
- ✓ To promote and facilitate continuous quality improvement in public health units through consultation across Ontario public health units.
- ✓ To work in partnership with other community health organizations and relevant provincial ministries to promote excellence in public health programs and services.

Key Initiatives for 2011-2012

1. Ongoing implementation of the new accreditation program, *Advancing Quality in Public Health*. Twelve (12) health units are now accredited and five (5) more have expressed interest in becoming accredited in the next 2 years.
2. Ongoing development and expansion of quality indicators and quality attributes in support of the OCCHA quality framework for public health units and to enhance the accreditation reporting process.
3. Presented a workshop at TOPHC 2011 on the OCCHA quality framework and how accreditation can facilitate health unit implementation of the organizational standards.
4. Continued consultation with the Ministry of Health and Long Term Care in support of public health performance management and accountability.
5. Completion of planning and reporting tools for public health units to facilitate preparation for and participation in the accreditation process.

OCCHA's Accreditation Program

The accreditation process, *Advancing Quality in Public Health*, links to the OCCHA quality framework for public health units, operates on a three year cycle and includes an annual one day review component in support of continuous quality improvement. Additional tools which have been developed to support this process include:

1. On-line surveys for boards of health, staff members and community partners;
2. An annual health unit questionnaire, and
3. An annual review summary report, which includes outstanding areas of improvement, areas of follow-up in support of CQI, additional OPHS program review components and a review of any organizational changes to a public health unit.
4. An accreditation standards spreadsheet to facilitate ongoing efforts to meet accreditation standards and preparation of evidence. This spreadsheet identifies the frequency of review, specific examples and evidence required as well as linkage to the OPHS and organizational standards.

Information on the accreditation process can be found on the OCCHA website at www.occha.org. Accreditation documents and tools are available upon request at info@occha.org or by contacting OCCHA at (905)639-6367.

OCCHA offers ongoing support to all health units through on-site presentations and program updates. For further information on the accreditation process, please contact Meighan Finlay, Executive Director, at meighanfinlay@occha.org.

OCCHA's Accreditation Fees

The fee structure for accreditation blends the survey and annual maintenance fees into one annual standardized fee. As of January 2013, this fee will be \$8,000 per year. This includes all costs associated with the on-site review (including both the initial on-site review and annual reviews), ongoing health unit support during the preparation phases; as well as the ongoing maintenance and enhancement of accreditation tools, documents and processes. The fees also include information sharing between accredited health units through teleconferences and other events (e.g., workshops, presentations).

Quality Indicators and Attributes

The OCCHA quality framework for public health units can be found on the OCCHA website. To support this framework, OCCHA has identified quality indicators and attributes for all of the OCCHA standards. The indicators and attributes are incorporated into the accreditation process to facilitate participation in the process and to identify areas of innovation across public health units.

Should you wish further information on the quality framework or supporting quality documents/tools, please visit the OCCHA website at www.occha.org or contact Bev Russ at bevruss@occha.org.

Public Health Performance Management and Accountability

The Ontario Public Health Standards (OPHS) have been incorporated into the accreditation standards. OCCHA continues to review the accreditation standards to ensure consistency with the Ontario Public Health Organizational Standards (OPHOS).

Further, the OCCHA Board of Directors supports the efforts of the Ministry of Health and Long-Term Care to develop and implement the accountability framework and continues to collaborate with the Ministry of Health and Long-Term Care to facilitate health unit's implementation of the organizational standards.

2012-2013 OCCHA Board of Directors

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